

Reference letter from Nakamoto & Associates

Nakamoto & Associates is a leading consulting company based in Tokyo. As an Oracle partner, we focus on helping our clients achieve their business objectives, effectively using Oracle Cloud. One of the projects we've been working on is the customization and upgrade of the JD Edwards ERP platform. In 2018, to speed up project realization, we were searching for a reliable technology partner that would become a natural extension of our team as more projects were coming. Our major requirements were reliability and Java expertise, so we opted for Itransition due to their experience in delivering comprehensive Java-based solutions, established software development processes, and 2200+ experts on board.

Itransition managed to quickly understand the specifics of our JD Edwards ERP platform even though all project documentation was in Japanese. Their team performed a wide range of activities related to the platform upgrade and customization. For example, they implemented customized reports, created batch applications, fixed database issues, and more. We also involved Itransition's independent quality assurance team, performing functional testing of the upgraded platform. Overall, Itransition team tested 200 customized programs in our upgraded environment. Thanks to their efforts, we quickly finished the testing phase and completed the upgrade process.

Apart from that, we've been highly impressed by Itransition's agile approach and established development processes, including agile project management with Jira (Scrum/Kanban boards), CI/CD practices, cross-team review, and more. Therefore, we've involved Itransition to implement Jira Software they were effectively using and help us set up agile development processes. Itransition's specialists deployed Jira Software on our environment and conducted a series of trainings to ensure smooth onboarding. They performed different trainings, including Jira for admins, project managers, and business users. They also prepared a set of materials, helping us better understand how to create and manage Scrum/Kanban projects, work with Jira dashboards, leverage Jira metrics and reporting, etc. Thanks to Jira implementation, we can effectively manage our outsourced tasks and customer support.

We do appreciate everything that Itransition team contributed to our projects. Their team helped us incorporate agile software development practices, which significantly improved our daily workflows.

Despite 6 hours' time difference, we managed to establish effective communication, working together on the common goals. Our team members have worked at Itransition's offices for several months, effectively co-working with their developers. Itransition team also worked at our premises several times. They did not only helped us out a lot, but also left much inspiration and stimulus to our younger staff.

With all said above, we highly recommend Itransition as the experienced vendor, capable of delivering comprehensive solutions of any size and complexity.

Sincerely,

Katsumi Matsyama

President/CEO

Nakamoto & Associates

